



## OVERVIEW AND SCRUTINY – WORK PROGRAMME SUGGESTION FORM

I would like to suggest a Scrutiny or Policy Review item for the Overview and Scrutiny Management Committee's next work programme.

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### I would like to suggest that the following matter is reviewed:

The services which the Council currently delivers, or is in the process of moving to deliver, with other local authorities as shared services.

### Reasons for suggestion:

With the financial constraints placed upon the council there is a drive to deliver services as efficiently as possible. One model of service delivery which has been increasingly adopted by the council as part of this is joint service delivery with other councils. A number of different services are now delivered jointly but the agreements under which they have been set up vary, as does the effectiveness of the service. It would seem sensible to review which arrangements have been most successful and

### Please consider:

- Why should there be a review on this?
- Any linkages with the Council's Vision, Priorities and Underpinning Principles – you can find these at <http://www.wokingham.gov.uk/council/decisions/vision/>
- What benefits would

which have been least successful, in order that any new agreements for shared services can be as good as possible, providing residents with a good quality service as efficiently as possible.

there be to residents?

As part of any review, it would be sensible to look at the outcomes from the shared arrangements to see whether they are as they were expected to be when they were set up – better or worse - in order to better set expectations in the future.

Aspects that need to be looked at are: financial impact, service quality, resilience.

This review would tie into two of the Underpinning Principles of the council:

- Offer excellent value for your Council Tax
- Deliver quality in all that we do

I would like the principal outcome of the review to be some best practice guidance as to how to set up a good quality shared service. An additional outcome could be some actions to be taken to improve one or more existing shared service arrangement.

**Are there any specific aspects of the issue you would like scrutiny to focus upon or supporting evidence?**

Please consider:

- What evidence is there to support the above reasons?
- What are the facts?
- Are there specific organisations or documents you would like a review to refer?
- Do you have any suggestions for potential witnesses?

**What would you like to see coming out of the review in terms of desired outcomes?**

(Please continue on a separate sheet if necessary)

Please consider:

- What would you wish to see happen as a result of any review?
- Why do you think the desired outcome is achievable?

Would you like to attend the Overview and Scrutiny Management Committee to make a short statement in support of your request?

Yes  No

I am (Please tick appropriate box)

A Member or Officer of Wokingham Borough Council

- A group with an interest in the Wokingham Borough Council area
- A local business situated in the Wokingham Borough Council area
- A resident of the Wokingham Borough Council area

Please return this form to:

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